#### Gilani's Gallopedia©

# Gallopedia

From Gilani Research Foundation

July 2017, Issue # **494**\*

#### Compiled on a weekly basis since January 2007

Gilani's Gallopedia is a weekly Digest of Opinions in a globalized world - one window on global opinion polling compiled by Gilani Research Foundation

#### Who are we?

Gilani's Gallopedia is a weekly digest of opinions in a globalized world. It provides a one window access to Global Opinion Polls on a weekly basis. It is produced by a team of researchers led by Dr. Ijaz Shafi Gilani, and is a not for profit public service. It is co-edited by Mohammad Zubair and Sara Salam.

Our name reflects the rapid pace at which global polls are brought to the community of pollsters and other interested readers. Gilani's Gallopedia is not related to any polling agency and makes its selection from any publically available poll based on its relevance to our reader's interests. Over the years it has reported polls conducted by over 350 agencies and institutions.

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Topic of the week: (Click for details)

#### INSIDE THIS ISSUE

THIS WEEK'S REPORT CONSISTS OF 22 NATIONAL & MULTI COUNTRY SURVEYS.

08 POLLING ORGANIZATIONS HAVE BEEN REPRESENTED.

#### Asia zone

this week- 01 multicountry study



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**01** multi-country

study



British people reveal the most embarrassing mistakes they've ever made at work



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## Asia Zone

MIDDLE EAST& NORTH AFRICA; WEST ASIA; SOUTH ASIA; NORTH ASIA; EAST ASIA

#### **► MENA**

#### 494-1 How do GCC millennials shop online? (Click for details)

With the recent acquisition of Souq.com by online giant Amazon and the anticipated launch of the new local ecommerce site Noon.com, the shift to online shopping in the GCC has become more apparent than ever. A recent study from YouGov has found that 83% of Local GCC Millennials have shopped online in the past 6 Months, with 42% shopping on local websites and 41% on international sites.



July 17, 2017

4.7 Society » Morality, Values & Customs / Lifestyle

## Africa Zone

WEST AFRICA; EAST AFRICA; CENTRAL AFRICA; SOUTHERN AFRICA

#### **► SUB-SAHARAN AFRICA**

494-2 Zambians sound alarm for eroding democracy, Afrobarometer survey shows (Click for details)

(Zambia) In the face of mounting government repression, ordinary Zambians stand by their firm commitment to democratic ideals, reiterate solid support for institutional checks and balances, and strongly reject one-man rule, a new Afrobarometer survey has found. (Afrobarometer)

July 19, 2017

1.3 Domestic Politics » Governance

## **Euro Americas** Zone

► EAST EUROPE, WEST EUROPE; NORTH AMERICA; LATIN AMERICA & AUSTRALASIA

#### **► EAST EUROPE**

494-3 Czech Republic: Poll Reveals Waning Support for Transatlantic Institutions and Vulnerabilities to Russian Influence (Click for details)

(Czech Republic) Washington, D.C.—A poll of residents of the Czech Republic released by the International Republican Institute's (IRI) Center for Insights in Survey Research reveals weakened support for core transatlantic institutions and



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vulnerabilities to Russian influence (IRI). JULY 19, 2017

2.5 Foreign Affairs & Security » Regional Conflicts/ Issues

#### 494-4 Russia: Abnormal expenses (Click for details)

(Russia) In spite of traditional June tendency of shorting the general daily expenses, the increase in Russians' daily expenses have continued in the first summer month. Thus, general daily expenses of Russians increased by 0,6% in June in comparison with May which is in complete accord with the official level of inflation, calculated by the Rosstat. The calendar-year rise ran at 8,2% which exceeds the accumulated inflation of 4,4% twofold. Due to such strong nominal growth of expenses in June, real (i.e. cleared) growth also appeared to be impressive. It has exceeded the indices of all previous years which hasn't been observed for several months. However, such record turned to reality only due to traditional season reduction of expenses in the previous years. (ROMIR)

July 11, 2017

3.4 Economy » Inflation

#### **▶ WEST EUROPE**

## 494-5 Growing pessimism among the public about the health of Britain's economy (Click for details)

(UK) There is growing pessimism among the public about the health of Britain's economy. Ipsos MORI Economic Optimism Index falls to its lowest level since 2011. (Ipsos MORI)

July 21, 2017

3.1 Economy » Perceptions on Performance/ Well-Being



#### 494-6 Opportunities for social mobility are in decline (Click for details)

(UK) These are the main findings of research conducted by Ipsos MORI for The Sutton Trust. The survey shows that members of the general public are equally split on the chances for social mobility, being as likely to disagree (42%) as to agree (40%) that there are equal opportunities for people to get ahead. Only three in ten (29%) believe that today's youth will have a better life than their parents' generation; in contrast, almost half (46%) say they will have a worse life. (Ipsos MORI) July 20, 2017

3.1 Economy » Perceptions on Performance/ Well-Being

## 494-7 Theresa May's leadership satisfaction ratings fall further after the General Election (Click for details)

(USA) Ipsos MORI's July 2017 Political Monitor shows Theresa May's leadership satisfaction ratings falling further after the General Election as Jeremy Corbyn's continue to improve. (Ipsos MORI) July 20, 2017

1.5 Domestic Politics » National Image/ Trust



494-8 BBC Presenters, Actors, Reporters Survey (Click for details)

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(UK) Nearly 4 in 5 UK adults think that the BBC should be able to try to get the highest quality presenters, actors and reporters – even if it means paying similar to what other broadcasters pay. (YouGov)

July 19, 2017

4.6 Society » Media/ New Media

#### 494-9 Tories now seen as more divided than Labour (Click for details)

(UK) Proportion of people seeing the Conservatives as a divided party rockets from 29% in late May to 74% now (YouGov)

July 21, 2017

1.4 Domestic Politics » Political Parties



#### 494-10 British people reveal the most embarrassing mistakes they've ever made at work (Click for details)

(UK) With a lone engineer, recently being blamed for accidentally causing travel chaos for BA customers across the globe, Brits tell YouGov their most embarrassing work mistakes (YouGov) July 19, 2017

4.16 Society » Entertainment

#### 494-11 Half use social media as a source of news – but many remain skeptical (Click for details)

Many lack trust in social media to provide them with quality news, new research from the Reuters Annual Digital Report in conjunction with YouGov shows. (YouGov)

July 17, 2017

4.6 Society » Media/ New Media



## 494-12 Online fears of Britain and US differ to those of Germans, French and people in the Nordics (Click for details)

The prospect of cyber-crime and cyber-attacks most worry Americans and Britons, while other Europeans are more concerned about personal data and what children can access (YouGov) July 18, 2017

4.12 Society » Crime

#### **▶ NORTH AMERICA**

#### 494-13 Since Trump's Election, Increased Attention to Politics – Especially Among Women (Click for details)

(USA) Following an election that had one of the largest gender gaps in history, women are more likely than men to say they are paying increased attention to politics. (Pew Research Center) JULY 20, 2017

1.3 Domestic Politics » Governance

#### 494-14 Trump Sets New Low for Second-Quarter Job Approval (Click for details)

(USA) WASHINGTON, D.C. -- President Donald Trump averaged 38.8% job approval during his second quarter in office, which spanned April 20 through July 19. No other president has had a worse second-quarter average. Bill Clinton is the only other president who fell below the majority level of approval at a comparable point in his administration. (Gallup USA)

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JULY 21, 2017

1.3 Domestic Politics » Governance

## 494-15 Americans Back Higher Insurance Rates for Smokers, Not Obese (Click for details)

(USA) WASHINGTON, D.C. -- Many more Americans say insurers would be justified in setting higher health insurance rates for smokers (59%) than for those who are significantly overweight (37%). That gap has been evident each time Gallup has asked these questions. (Gallup USA) JULY 20, 2017



4.7 Society » Morality, Values & Customs / Lifestyle

#### 494-16 In U.S., 45% Say They Have Tried Marijuana (Click for details)

(USA) WASHINGTON, D.C. -- As more U.S. states legalize marijuana use, 45% of Americans say they have tried marijuana at least once, a new high in Gallup's trend since 1969. (Gallup USA) JULY 19, 2017

4.7 Society » Morality, Values & Customs / Lifestyle

#### 494-17 In U.S., Majority of Smokers Feel Discriminated Against (Click for details)

(USA) WASHINGTON, D.C. -- A majority of smokers in the U.S., 56%, believe they are at least occasionally discriminated against in public life or employment because of their smoking. In comparison, just one in six Americans (17%) who are overweight feel they have been discriminated against at some point because of their weight. (Gallup USA)



4.7 Society » Morality, Values & Customs / Lifestyle

#### 494-18 Unlike Predecessors, Trump Rated Worse on Character Than Issues (Click for details)

(USA) WASHINGTON, D.C. -- More U.S. adults say they agree with Donald Trump on issues (40%) than say he has the personality and leadership qualities a president should have (34%). That is a departure from what Gallup measured for former Presidents Barack Obama and George W. Bush, who consistently scored better on personality and leadership than on issue agreement when in office. (Gallup USA)

JULY 17, 2017

JULY 17, 2017

1.5 Domestic Politics » National Image/ Trust

#### 494-19 Americans Remain Slightly Positive About U.S. Economy (Click for details)

(USA) WASHINGTON, D.C. -- With Gallup's U.S. Economic Confidence Index standing at +5 last week, U.S. adults remained slightly optimistic about the state of the economy, though this optimism is not as widespread as it was earlier this year. The Economic Confidence Index has remained primarily in the low single digits since peaking at +16 in early March. (Gallup USA) JULY 18, 2017



3.1 Economy » Perceptions on Performance/ Well-Being

#### 494-20 More U.S. Protestants Have No Specific Denominational Identity (Click for details)

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(USA) WASHINGTON, D.C. -- Americans have become less likely to identify with an official or formal religion in recent decades, and nowhere is this more evident than in the dwindling percentage who identify with a specific Protestant denomination. In 2000, 50% of Americans identified with a specific denomination; by 2016 that figure had dropped to 30%. (Gallup USA) JULY 18, 2017

4.1 Society » Religion

#### 494-21 Beer Remains the Preferred Alcoholic Beverage in the U.S. (Click for details)

(USA) WASHINGTON, D.C. -- Americans who drink alcohol continue to say they most often choose beer (40%) over wine (30%) and liquor (26%). Beer has typically been the preferred alcoholic beverage in Gallup's trend. (Gallup USA) JULY 19, 2017



4.7 Society » Morality, Values & Customs / Lifestyle

#### ► AUSTRALASIA

494-22 Poverty, gap between rich & poor and Housing affordability, Housing shortage & Homelessness dominate discussion in lead-up to Election (Click for details)

(New Zealand) In mid-2017, and only a few months before the upcoming New Zealand Election which according to Roy Morgan is too close to call\*, the key Issues for the New Zealand Election are the inter-related issues of Poverty and the gap between rich & poor, House prices & Housing affordability and Housing shortages & Homelessness. (Roy Morgan)

3.5 Economy » Poverty

## **Topic** of the week:

## British people reveal the most embarrassing mistakes they've ever made at work

This page is devoted to opinions of countries whose polling activity is generally not known very widely or where a recent topical issue requires special attention.

#### British people reveal the most embarrassing mistakes they've ever made at work



With a lone engineer recently being blamed for accidentally causing travel chaos for BA customers across the globe, Brits tell YouGov their most embarrassing work mistakes



July 19, 2017

Have you ever made such a big error at work that it's haunted you for years? Either you said something that caused a commotion, or got caught in a compromising position? In the wake of the chaos laid at the feet of an

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engineer who was blamed for crashing British Airways' computer system, <u>YouGov Omnibus</u> asked members of our panel to tell us about the worst mistake they've ever made at work.

Responses ranged from the mundane (forgetting someone's name) to the truly bizarre (involving mouldy food, fire engines and, in one instance, a sex doll). Many were just too inappropriate to publish. Embarassing situations included assuming a woman was pregnant when she wasn't, mistaking someone for the opposite gender, and complaining about someone whilst they were within earshot. By far the most common mistakes revolved around sending emails to the wrong recipient, and the devastating consequences of an accidental "all staff" email.

Below we've recounted the very best (and worst) of the answers we received. Responses have been anonymised and edited for brevity and clarity, and are almost certainly not suitable for work. Read on at your own peril, side effects may include severe cringes...

#### It's no secret that working in customer service can be tricky:



"Accidentally being rude about a customer whilst I thought they were on hold. They were not."



"Turned a client's hair green- before it was fashionable..."



"While serving a customer with carvery turkey I told them I had a nice couple of breasts"

#### And sometimes you can really drop the ball...



"Dropping and breaking an entire tray of glasses"



"Dropping a wardrobe off the top of a fire escape while moving it"

#### Some of our respondents were particularly forgetful:



"Forgetting to turn my microphone off before visting the toilet"



"Working as a ride operator on a theme park ride, I got distracted by colleagues and ended up leaving a group of customers on a haunted house ride... We told them it was a technical issue!"



"I was supposed to be conducting a short service for the burial of ashes on a Saturday afternoon but I completely forgot about it because I had gone shopping with my family."

#### And sometimes luck just wasn't on their side:



"Catching my skirt in my knickers after going to the loos before a client presentation..."



"Losing £2,000 cash by putting it in waste paper bin by accident"

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"Turned up at the wrong venue in a town 100 miles away from where I should have been"



"Asking a blind club which power point projector they have"



"Mistook a photo of my colleague's dead father for Nigel Farage, on her final day after losing her job."

#### Public sector workers can make mistakes, with some \*painful\* consequences:



"Setting a new pupil work to do and checking up on him only to discover later that he was a graduate trainee supposed to be observing the lesson."



"Mixed several old people's dentures up as a student nurse when washing them"



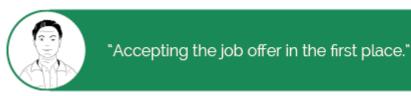
"As a police officer trying to shoulder charge a door unsuccessfully to gain entry before breaking a window to enter the property, only to then learn that the door was not locked but opened outwards"



"Giving an enema to the wrong patient"

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#### But this was perhaps the saddest confession of all:



Source: <a href="https://yougov.co.uk/news/2017/07/19/british-people-reveal-most-embarrassing-mistakes-t/">https://yougov.co.uk/news/2017/07/19/british-people-reveal-most-embarrassing-mistakes-t/</a>

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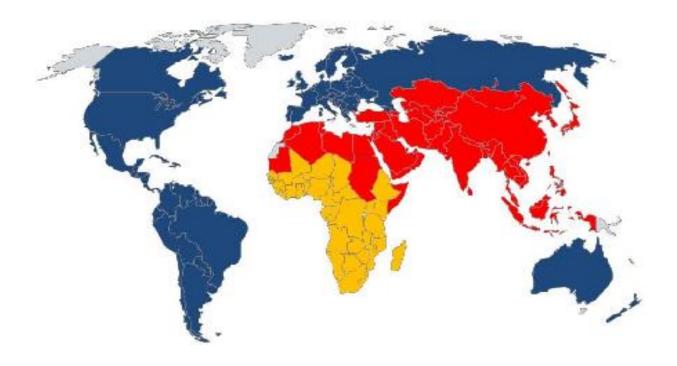
### Gilani's Gallopedia (2007-2017)

A Quantitative Analysis

A quantitative analysis of global polls monitored during the 8 year period January 2007 – January 2014

#### **KEY STATISTICS**

- 2- Subjects of Interest (we have made a list of 125 subjects, further grouped into 9 broad categories, namely: Governance, Globalization (inclusive of global economic issues) Global Conflicts (conflict zones), Global leaders (USA and Emerging powers), Global Environment, Family, Religion, and other miscellaneous
- 3- Number of countries covered by one or more surveys: ~ 178 during the period 2007-2014
- 4- Number polling organizations whose polls have been citied: ~ 358 during the period 2007-2014



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